

Health Affairs

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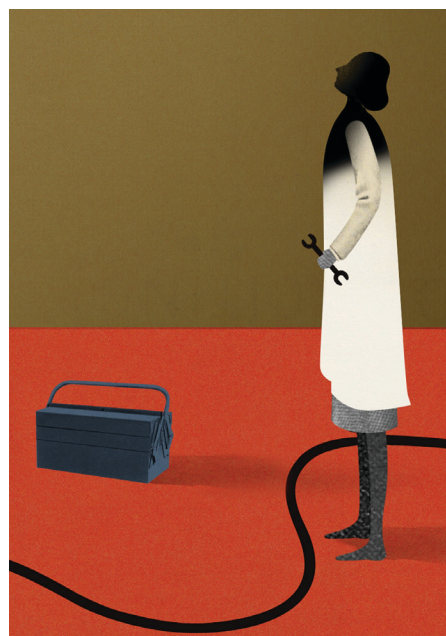
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Update: Putting Limits On 'Medigap'
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Narrative Matters Productivity at a breast care center is laudable, but not if interactions with scared or vulnerable patients lose the individualized human touch.