

Exhibit 1. Telehealth use across US Community Health Centers (2018)

	All CHCs	Urban Only	Rural Only
Any telehealth use			
Yes	43.50%	39.80%	49.00%
No	56.50%	60.20%	51.00%
<i>Actively implementing in 2019</i>	13.70%	14.70%	12.00%
<i>Actively exploring</i>	8.40%	9.90%	5.80%
<i>No mention of implementation or exploration</i>	77.90%	75.40%	82.20%
With whom telehealth is used among CHCs using telehealth*			
Patients at remote locations CHC (e.g., home telehealth, satellite locations)	53.50%	54.80%	52.10%
Specialists outside CHC (e.g., specialists at referral centers)	60.10%	54.50%	66.80%
Types of telehealth use among CHCs using telehealth*			
Behavioral health: mental health	68.40%	62.10%	75.80%
Behavioral health: substance use	22.60%	19.10%	26.80%
Primary care	29.50%	28.30%	30.90%
Chronic conditions	21.40%	20.40%	22.60%
Consumer and professional health education	15.00%	13.70%	16.60%
Dermatology	11.60%	9.60%	14.00%
Oral health	8.10%	8.60%	7.50%
Disaster management	2.90%	3.20%	2.60%
Other use†	19.00%	18.80%	19.20%

Source : Authors' analysis of the 2018 Uniform Data System (UDS)

Note : Any telehealth use is among 1330 CHCs, including 789 in urban areas and 541 in rural areas. We excluded CHCs located in US territories.

* Categories are not mutually exclusive and therefore totals are greater than 100%

† "Other use" was reported as free text in the UDS data

